PAX insurance

"Perfect Peace"

COMPANY

# PROFILE



@pax_insurance

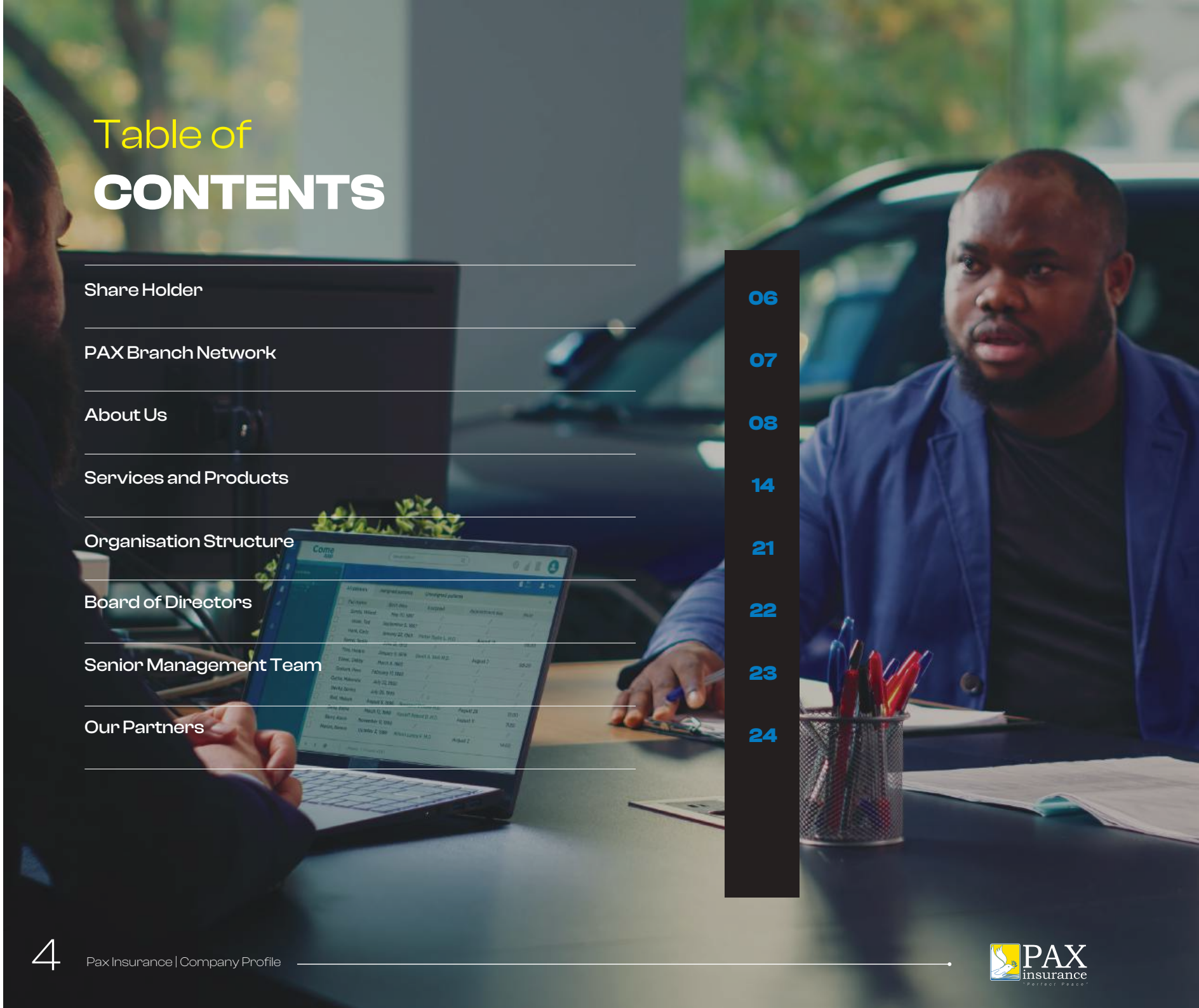
www.paxinsurance.co.ug

2026

PAX insurance

"Perfect Peace"

# Company PROFILE



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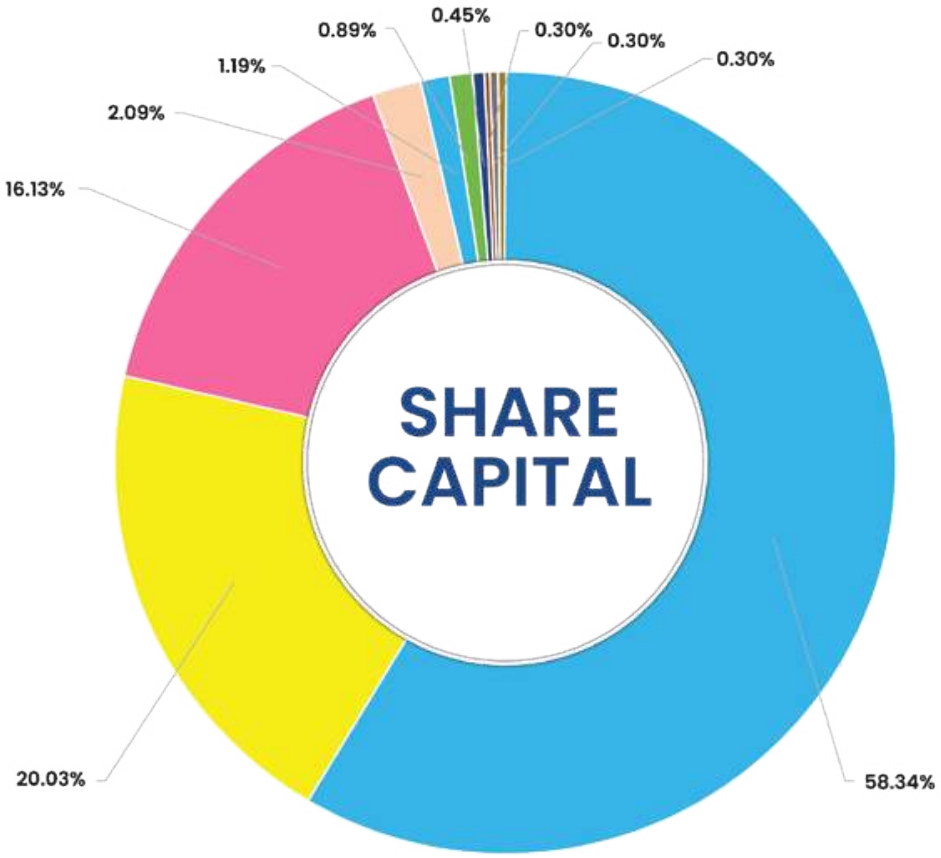
# Share holding Particulars

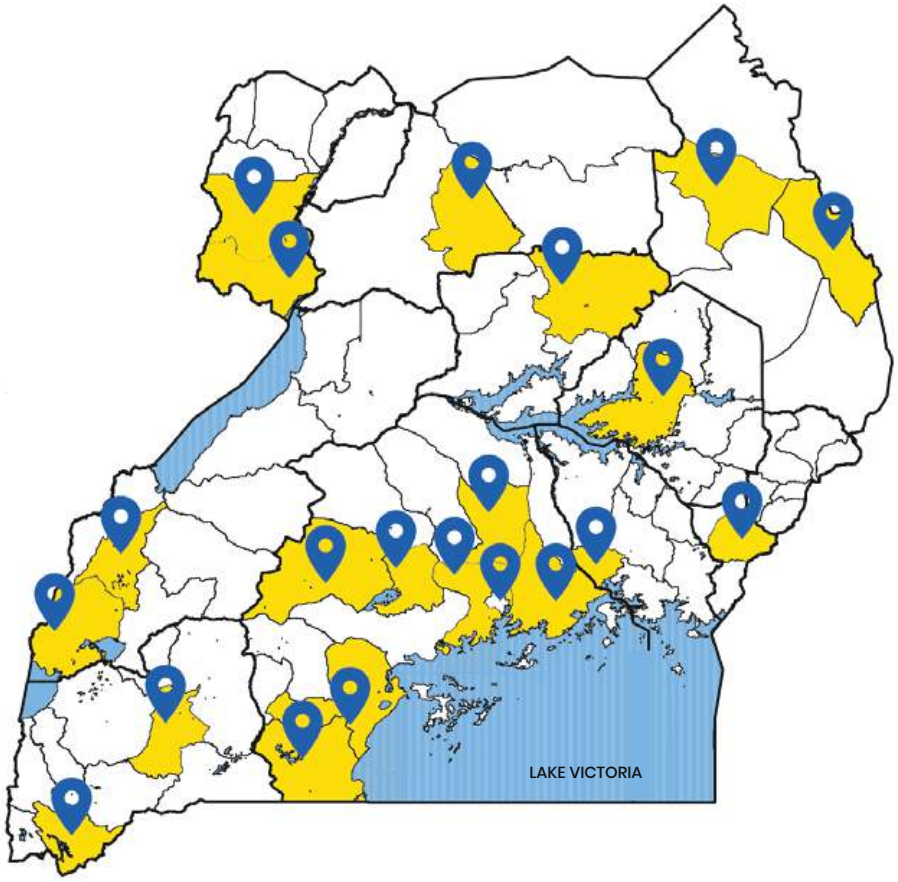
Total number of shares purchased are as shown below;




**KEY NOTES**

- TRT of the various Catholic Dioceses in Uganda
- TRT of the Uganda Episcopal Conference
- Interservice-Share
- Associations of Religious of Uganda
- Radio Pacis
- Uganda Martyrs University
- Little Sisters of St. Francis
- Daughters of Mary Bwanda
- Holy Cross Congregation
- Missionaries of the Devine Master

# PAX Agency Network




1.Kampala Head Office

**Outlets:**

| | |
|---|---|
| Nsambya | Rubaga |
| Kawempe | Ntinda |
| Bweyogere | |

| | |
|---|---|
| 2. Lira | 13. Tororo |
| 3. Jinja | 14. Masaka |
| 4. Wobulenzi | 15. Fort Portal |
| 5. Kyotera | 16. Kasese |
| 6. Mbarara | 17. Moroto |
| 7. Kabale | 18. Gulu |
| 8. Arua | 19. Mubende |
| 9. Kotido | 20. Lugazi |
| 10. Kawuku | 21. Soroti |
| 11. Nebbi | 22. Mukono |
| 12. Mityana | 23. Kihihi |

# About Us

## Brief Overview

PAX Insurance Company Limited which is fully owned by the Catholic Church in Uganda is licensed by the Insurance Regulatory Authority to transact general insurance business in Uganda. The Company is a corporate member of the Uganda Insurers Association and the Insurance Training college.

PAX Insurance Company Limited is a catholic venture that has been in existence since 2008. Part of our mandate is to achieve a strategic position in the Insurance Industry by putting emphasis on promoting an insuring culture which is based on customer confidence and satisfaction.



### VISION

To be the leading country wide provider of affordable insurance services

### MISSION

To provide excellent insurance services

### CORE VALUES

- Respect
- Integrity
- Transparency

# Marketing



We have a well-established marketing department headed by an experienced and qualified marketing manager to ensure that;

- Client expectation are exceeded.
- Client needs are identified and satisfied.
- Our services reach the clients.
- Any clients' complaints are timely and adequately handled.
- Public relations with our clients is kept.
- Sound marketing strategies are developed and implemented.

## Service Distribution Channel

Our multiple distribution channels allow our services to reach our customers according to their preference and needs.

We are committed to service excellence through all our available distribution channels.

## Intermediaries

We have developed and are strengthening our relationship with all licensed and registered insurance brokers and banks that handle insurance business in Uganda.

We have a team of trained marketing agents who solicit business and service our clients. We are ensuring that we satisfy all our clients' requirements with the aim of retaining them and growing the business.

## Reinsurance

Reinsurance contributes significantly to the capacity of an insurance company to assume risks and pay losses. PAX Insurance has sufficient risk bearing capacity in all classes of insurance and enjoys the support of world reowned reinsurance companies. We have a strong reinsurance program in place which is arranged on the international market through M/s J.B. BODA REINSURANCE BROKERS PTE LTD.







## Finance

We have a highly qualified and experienced insurance accountant who can ably manage the cash flow of the business and ensure that we honor our clients' claims and Reinsurance obligations.

## Capital Structure & Finance

PAX Insurance is newly established (2008) with the very strong backing of the Catholic Church aiming at becoming a major player in the insurance industry. We are sufficiently capitalized and our finances are steadily growing.

## Underwriting and Claims

We have a very good technical department managed by Insurance professionals who can ably assess the risks and also ensure that relevant reinsurance is placed. In line with our philosophy, "Secure peace of mind". To ease fast claims process, we have very qualified and experienced professional. Claims are timely and adequately paid. Our claim handling is guided by set standards which are strictly followed.








## Service Commitment

PAX Insurance's team consists of highly competent insurance professionals to provide superior services to all our customers. Dedicated employees are available to advise, recommend and assist you for all your insurance needs.

Simple and customized products and hassle-free services are the hallmark of PAX Insurance - secure peace of mind.



## Our Current Re-Insurers

1. Kenya Reinsurance Corporation - Kenya
2. Uganda Re-Kampala, Uganda
3. Africa Reinsurance Corporation - Nairobi, Kenya
4. ZEP-RE(PTA Reinsurance Company) Kenya
5. East Africa Reinsurance Company Ltd - Nairobi Kenya
6. Ghana Reinsurance

**With the backup of our Reinsurance we are confindent that we can underwrite almost all insurance businesses of whatever magnitude in Uganda.**

> Our **core beliefs** comprise **valuing people** and being customer **oriented**. They entail cherishing **professionalism**, which informs our insistence on **integrity**, preference for **team work**, quest for **innovation**, and embrace of creativity.

**Company Auditors**
Jim Roberts & Associates - Certified Public Accountants

## Benefits Offered by the Company

- Fast claims settlement is key to us. PAX Insurance Company understands that claims payment is one of the reasons for clients' decision to insure with us.
- Technical support; we have a strong team of insurance professional that guide and ensure adequate insurance coverage and claims payment.
- Our services are widely distributed and we intend to be in all towns of Uganda.
- We further focus on customer care as our core value and a marketing department is well developed to over see this. We ensure that our customer needs are exceeded.
- We are open to discussion regarding terms of our services



# SERVICES & PRODUCTS



## Fire and Special Perils

This policy is recommended to provide Indemnity for loss of and/ or damage to buildings, plant and machinery, stock in trade, etc resulting from fire, lightening and explosion of gas or boilers including those used for domestic purposes.



## Group Personal Accident

Whereas the Workers' Compensation cover provides protection for your legal liability to compensate employees for injuries resulting from accidents at work, the group Personal Accident cover is a benefit policy for your employees on a 24-hour basis. The benefits payable under this policy are as per continental schedule of compensation.



## Electronic Equipment Insurance (Computers)

Noting the operational hazards to which electronic equipment is exposed, we recommend this cover for your computers, air conditioning plant and accessories to provide indemnity for losses resulting from:

(a) Breakdown, actual breaking, distortion or electrical burn-out whilst in use or at rest.

(b). Accidental damage i.e. any other sudden and unforeseen loss including fire and lightening, theft, earthquake, malicious damage, riots, strikes and civil commotion.



## Marine

This cover is recommended for businesses whose operations involve regular importation of raw materials, packing, materials, spares, etc and/ or exportation of finished products. The indemnity provided under this policy is for **"All Risks"** of physical loss and/ or damage to the goods whilst in transit from one country to another. This policy may be arranged on an **"Open Cover"** basis thereby anticipating the transits to be made in the course of the year, subject to periodical declarations of actual transits made, or alternative a **"specific"** basis, where cover would only attach in respect of consignments declared prior to transit.



## Workers' Compensation/ Employer's Liability

It is a statutory obligation for every employer to take out insurance for compensation to his employees for death and/ or permanent incapacity from accident sustained whilst at work. Compensation is as stated in the current Workers Compensation Act 8 of 2000 that provides 60 (sixty) months earnings of the employee of death.



## All Risks

This cover is recommended for your various portable valuable items, e.g. telephone systems, fax machines, switch board, fans, office fittings and equipment etc. The indemnity under this cover is for all risks of physical loss of and/ or damage including fire and theft, and also includes cover for theinsured items whilst being used away from the premises or in repair workshops.



## Cash-In-Transit

This cover would be required for indemnity against "All Risks" of physical loss and/ or damage to money whilst in transitto and froom the premises and whilst in the premisews during and after working hours. We would require and estimate of the annual carryings and the limits of cover desired for the various situations/ circumstances to enable us tailor a suitable quote. Our cover also includes indemnity for damage to safes following theft or attempted theft.



## Motor Comprehensive

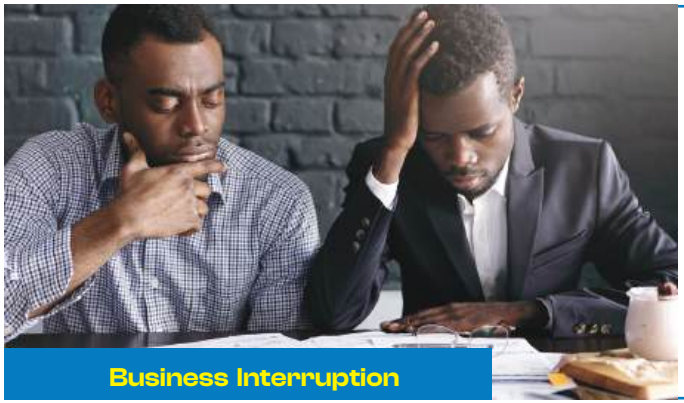
**Comprehensive Cover provides Indemnity for;**

- Full Material Damage: i.e. the risk of accidental loss, fire and theft, including damage caused by flood, hurricane, storm and tempest, earthquake, riots, strikes and civil commotion and malicious damage
- Windscreen Extension
- Third Party Liabilities.



## Burglary

This policy is recommended for protection against loss of movable items by theft accompanied by violent entry into and/ or exit from the premises. In view of the remote possibility of total loss by theft of all the items at various locations in a single burglary event, we would recommend incorporation of the first loss sum insured to act as the insurer's limit of liability for any one loss and also the maximum under the policy.



**Business Interruption**

This policy is recommended protection against loss of profits following damage at the insured locations by fire and/ or any of the special perils. Additionally, this policy also provides cover for wages necessary to maintain staff during the interruption period as well as the increased costs of working inurred to minimize loss of gross profit. It is paramount importance that the maximum period of interruption be assessed considering the possibility of relocating operation, reconstruction period, etc, and a suitable amount insured as the gross profit to obtain the benefit of this policy.



**Domestic Package**

This proposal is for a comprehensive insurance cover for residential buildings owned by yourselves and/ or hired for your executive and household contents therein against loss of and/ or damage resulting from fire, lightening, earthquake, subterranean fire, flood, storm, hurricane impact with with moving objects, aircraft damage, riots, strikes and malicious damage, landslide, water damage, etc.



**Travel Insurance**

Covers all persons travelling abroad on leisure and/ or business. This policy covers Personal Accidents and related expenses as a result of illness or injury while a person is travelling on a specified trip. The policy is also extended to cover Loss of Checked Baggage, Delayed Baggage, Loss of Passport, Personal Liability and Travel Delay.



## Contractor's all Risks Insurance

The policy covers the following sections;

**Material Damage:** This section covers any unforeseen and sudden physical loss or damage from any cause to the property insured while under construction, other thatn those specifically excluded in a manner necessitating repair or replacement up to the Limit stated in the policy.

Third Party Liability: The section indemnifies the insured up to a limit stated in the policy if leagally liable to pay such damages as below;

a). Accidental bodily injury or death of third parties.

b). Accidental loss or damage to property belonging to third parties occuring in direct connection with the construction or project and happening on or in the immediate vicinity of the site during the period of cover.

## Plate Glass Insurance

This policy offers protection against the risk of accidental breakage of glass of show rooms, office buildings etc.

## Professional Indemnity

This Insurance protects Professionals for harmful acts which may be constructed to be due to their negligence like Accountants, legal Practitioners, Engineers and loss Adjusters and Insurance brokers

## Contractor's Plant and Machinery

The policy covers any unforeseen and sudden physical loss or damage from any cause to the property insured other than those specifically excluded in a manner necessitating repair or replacement. The policy applies whether the Insured property is functioning or at rest, being dismantled for the purpose of cleaning or overhauling, or in the copurse of re-erection but only after successful commissioning.




## Public Liability

This provides protection against your legal liability to compensate third parties for injuries and/ or damage to their property resulting form accidents or events at any premises owned, occupied, hired or leased for your operations anywhere in the country. The proposal at an addition charge includes cover to the General Liability.

## Machinery Breakdown

This policy provides cover against risks of accidental breakdown or damage to valued plants and machinery.

## Fidelity Guarantee

This provides protection against loss of cash and/ or stock by fraudulent means (involving staff).



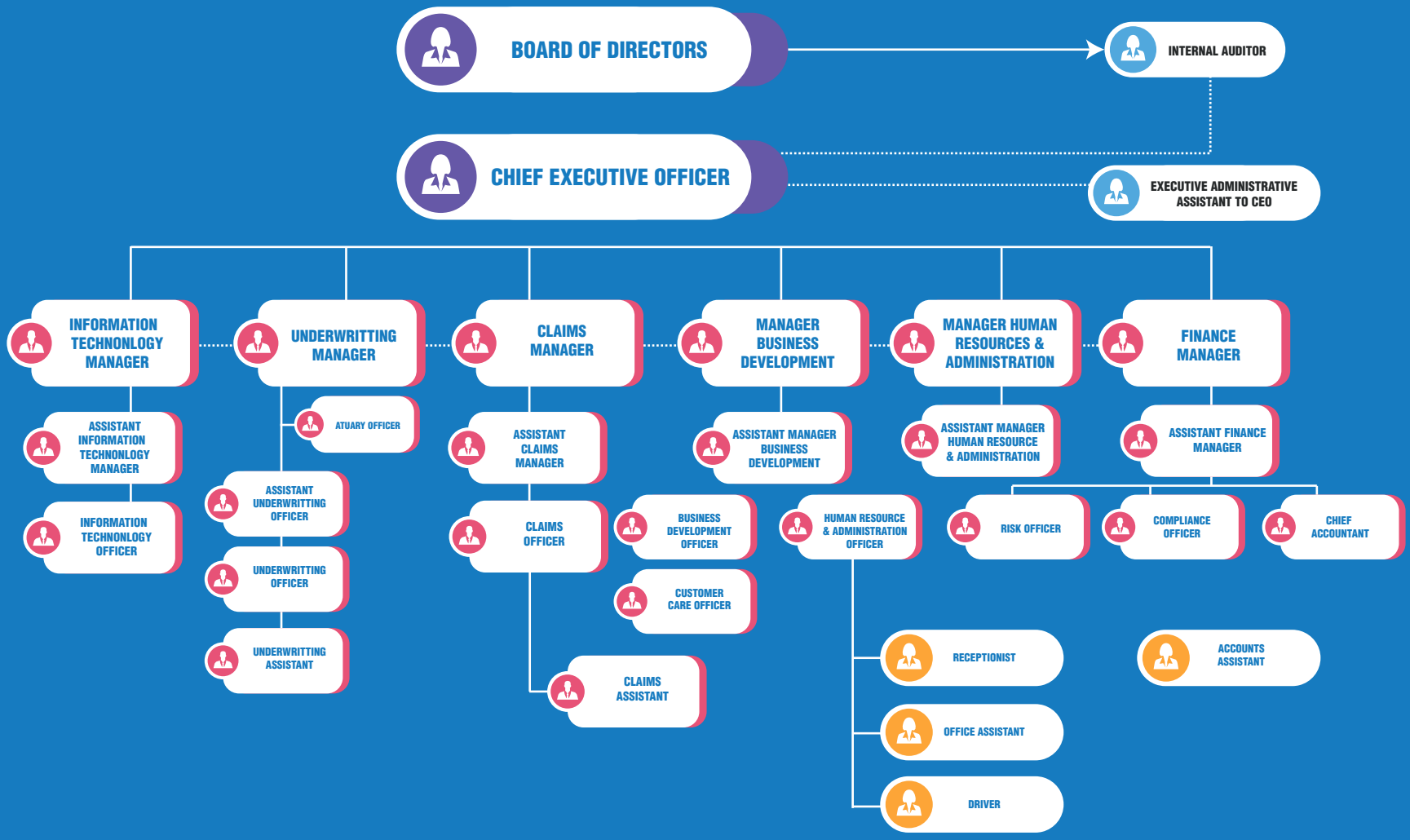
“

At PAX, we maintain the strong belief that progress happens when people feel secure. We stand committed to support our customers and your people on a daily

basis, so they make ensure the safety of their family, build their business and invest in their future. We promise protection for those unexpected moments, delivered with care.

”

# ORGANIZATION STRUCTURE




NB: The organogram outlines the organisation structure and reporting relationship and not the number of employees in the organisation.
Some positions may have more t one person depending on the level of workload.

# The
# Board of Directors



**Dr. Saturninus Kasozi Mulindwa**
Chairman



**Mr. Charles Okoth Owor**
Director



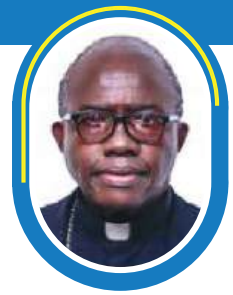
**Mr. Paul M. Koorinako**
Director



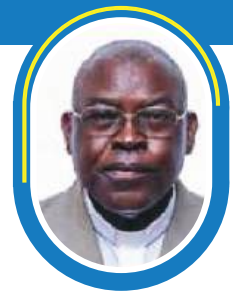
**Fr. Eustachius Lwemalika**
Director



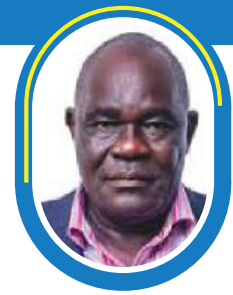
**Fr. Alfred Tulu Asiku**
Director



**Bp. Vincent K. Amooti**
Director



**Bp. Sabino Ocan Odoki**
Director



**Mr. Charles Leku**
Director



**Sr. Bernadette Nakafeero**
Director

# Senior
# Management Team



**Mr. John Ssempeera**
Chief Executive Officer



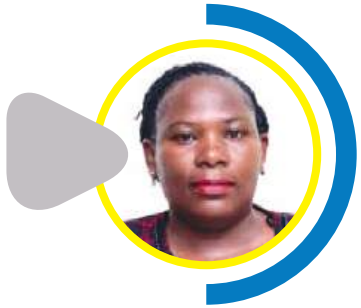
**Mr. Ssali Enock Timothy**
Manager - BDP



**Mr. Jonas Ogentho**
Manager - Finance



**Ms. Nanono Suzan**
HR & Admin



**Ms. Jeniffer Ssekindi**
Manager - Claims



**Ms. Hellen Nakitto**
Manager - Underwriting



# Our **Partners**

## Our Bankers

Centenary Bank
KCB Making the Difference
Stanbic Bank A member of Standard Bank Group
EQUITY

## Some of our Re-insurers

KENYA RE
UgandaRe
ZEP-RE (PTA Reinsurance Company) Committed to Quality Service
Africa Re African Reinsurance Corporation
EA Re East Africa
GHANA REINSURANCE PLC

## Some of our Clients

Centenary Bank
CD UGANDA
Caritas UGANDA
UBOS
AIS
ST MARY'S HOSPITAL LACOR
SPES UNICA
UJCC Growing and Serving Together
Uganda Property Holdings Ltd Government Property Managers
LUBAGA HOSPITAL SERVICE WITH LOVE
JINJA COLLEGE
ST MARY'S COLLEGE
ROCKTRUST GROUP OF COMPANIES
REAL PEOPLE
GULU INDEPENDENT HOSPITAL
Namulindo
Centenary Group
SEAOWL
Galaxy


Cape Town International Airport



# Contact Info

PAX insurance
"Perfect Peace"

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